



# Air Ambulance Billing FAQ's

**Get informed and ensure a worry-free air ambulance transport!**

At Bismarck Air Medical, we understand that choosing air ambulance transportation for your patients doesn't come without concern of financial consequences. Let us answer your questions and put your mind at ease when selecting the best option.



## **I am nervous to set up air transport for my patient. I don't want them to get stuck with a huge bill. How much does air ambulance transport cost?**

Air ambulance transport is billed based on loaded patient miles as well as a base call out fee. While reimbursement rates vary based on insurance provider, Bismarck Air Medical is a No-Balance Billing provider and works closely with most major insurance providers and Workforce Safety and Insurance (WSI). We are always happy to provide a quote prior to flight which can be obtained by calling our dispatch line at 877.367.4BAM.



## **What does "No-Balance Billing" actually mean?**

No-Balance Billing means that a patient with active insurance whose transport has been approved by their insurance provider will not see a bill from Bismarck Air Medical. Following transportation, the patient's insurance is billed and a reimbursement rate determined. Regardless of the reimbursement rate vs. initial quote by Bismarck Air Medical, the insurance approved patient will not be billed any remaining amount.



## **What if my patient has not yet met their insurance deductible?**

The patient will be responsible for paying the deductible and co-insurance set by their insurance provider. Any remaining balance beyond the insurance reimbursement rate will be considered No-Balance Billing.



## **My patient doesn't have insurance, now what?**

While we work diligently to provide care for all patients, we do require pre-payment of 50% of quoted rate for patients who are considered "self-pay".



## **Why would a patient's insurance determine air transportation is not covered?**

There are 2 common reasons for this. First, if transport is not deemed as medically necessary, this would result in the patient being considered as "self-pay". Second, if the patient was not transported to the closest appropriate facility, insurance would make the patient responsible for any excess mileage. The best way to prevent this from happening is to obtain pre-authorization for patient air transport whenever possible.

For further inquiries, contact us:



877.367.4BAM (4226)



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